



WARRANTY CLAIM FORM

We offer a one-year warranty on all parts sold by us from the original purchase date.

Compressor warranty claims must include the correctly documented paperwork. Missing or incomplete information will result in the delay of processing your claim.

When submitting your warranty claim please provide proof of purchase receipts/work orders from your licensed Auto Electrician, Mechanic or Air Conditioning Technician showing the Receiver/Drier or desiccant bag was replaced at time of compressor installation. Failure to provide this documentation will result in warranty rejection.

Other circumstances that could void your compressor warranty:

A. Inadequate oil. Failure to use the correct amount and type of refrigerant oil.
(Refer to paragraph 5, on the Warranty page of our website)

B. Contamination by foreign materials (Not flushing the A/C system when required)
Refer to paragraph 1, on the Warranty page of our website.

Any compressor returned for warranty purposes will be stripped down and assessed for the root cause of it failing prior to a warranty claim being approved.

Warranty covers parts sold by us from the original date of purchase only. We accept no liability for any consequential loss, including labour re-gassing or other associated costs.

Please complete and submit this form to:

info@coolcarairconditioning.com.au

You may also mail to:

Unit 3/6 Victory East Street Urangan QLD 4655.

Invoice/Order Number: _____ Car Make/Model: _____

Phone Number: _____

Car Registration Number: _____ Date of Purchase: _____

Date condition first occurred: _____

Date Cool Car Air Conditioning was First Notified of Issue: _____

Name: _____ Date: _____ Signature: _____